

OIT Fiscal Year 2015 Monthly Rate Summary

Service Rate	Rate Description	Metric	FY 2014 Rate	APPROVED FY 2015 Rate	CURRENT FY 2015 Rate	FY 2015 Notes
Aggregated Port Management	Provides a physical Ethernet port on an OIT core device and allows the customer to leverage the services of multiple transport providers.	Per Port	\$ 350.00	\$ 855.42	\$ 855.42	
Application Integration - Endpoint	Application Integration Services is a combination of Data Exchange and Electronic Data Interchange (EDI) functionalities that provide comprehensive data integration.	Per Endpoint	\$ 60.01	\$ 59.59	\$ 59.59	
Application Integration - KB's		Per KB	\$ 0.11	\$ 0.11	\$ 0.11	
Application Integration - Messages		Per Message	\$ 0.86	\$ 0.86	\$ 0.86	
Auto Attendant - Shared Port	Call processing service that allows customers to develop menu driven call routing.	Per Port	\$ 35.00	\$ 35.00	\$ 35.00	
Auto Call Distribution (ACD) Service	ACD call management services provided through the Call Center Management Information System (CCMIS) at its Centrex location in Columbus, Ohio. OIT provides production reports related to auto attendant information to customers with a call center environment.	Per Port	\$ 58.00	\$ 58.00	\$ 58.00	
Backup Services	Backup Services provides automated data backup and restore functions, as well as centralized storage management to protect data.	Per GB	\$ 0.31	\$ 0.31	\$ 0.07	
Capacity Storage	Capacity Disk is a storage service suitable for large capacity, low performance data, such as test, development and archival.	Per GB	\$ 0.12	\$ 0.12	\$ 0.12	
Centrex Support Services	Centrex Support Services provides enterprise management necessary to provide consolidated Centrex telephone services to agencies. Centrex is a system that manages and routes incoming and outgoing calls. This service includes the costs of the Statewide Operators.	Per Line	\$ 4.25	\$ 4.25	\$ 4.25	
Client VPN	Client VPN is a secure form of communication between computer networks providing confidentiality of the data in transit through the use of encryption.	Per Client	\$ 2.30	\$ 2.20	\$ 2.20	
Connection Management	Provides Wide Area Network (WAN) support and management service for internal network connections.	Per Connection	\$ 174.00	\$ 231.91	\$ 231.91	
Database Services	Database Support Services provide technical assistance for database implementation and usage.	Per Hour	\$ 124.00	\$ 160.00	\$ 160.00	
Mainframe Disaster Recovery Services	Disaster recovery, a subset of business continuity focuses on restoring the information technology systems that support the business functions.	By Agency	\$ 79,225.68	\$ 18,847.39	\$ 18,847.39	
Enterprise Geocoding	Enterprise Geocoding Services (EGS) combine address standardization, geocoding and spatial analysis into a single service.	Per Transaction	\$ 0.014	\$ 0.0084	\$ 0.014	
EPay Transaction Service	ePayment transaction services allows State agencies to accept payments from customers electronically.	Per Transaction	\$ -	\$ 0.07	\$ 0.07	New
Equipment Installation	Equipment Installation covers the personnel cost for installing network equipment at the customer's location.	Per Hour	\$ 139.00	\$ 133.92	\$ 133.92	
Exchange / Outlook Services	Microsoft Exchange Mail Services provides integrated e-mail and information management	Per Mailbox	\$ 4.50	\$ 4.50	\$ 4.50	
Exchange Mail Lite		Per Mailbox	\$ 2.50	\$ 2.50	\$ 2.50	
Exchange Mail Storage		Per GB	\$ 0.55	\$ 0.55	\$ 0.55	
Firewall Services	Firewall Services protect agency networks against unauthorized access. OIT offers a turnkey solution that includes setup, configuration and administration.	Per Firewall Connection	\$ 2,030.17	\$ 1,198.28	\$ 1,198.28	
General Purpose Storage	General Purpose Disk Storage service offers a lower cost storage subsystem for customers not requiring high performance disk.	Per GB	\$ 0.19	\$ 0.19	\$ 0.19	
GIS Hosting - Application Hosting	GIS Hosting Services deliver dynamic maps, spatial content and spatial analysis via the Internet.	Per Subscriber	\$ 1,577.06	\$ 3,630.26	\$ 1,581.91	
GIS Hosting - Geodata		Per Subscriber	\$ 526.24	\$ 1,211.36	\$ 527.86	
GIS Hosting - Geoprocessing Server		Per Subscriber	\$ 782.63	\$ 1,801.55	\$ 785.04	
Internet Bandwidth	Pass-through service is the consolidated purchase of internet bandwidth from OARNet	Per MB	\$ 5.00	\$ 3.00	\$ 3.00	
ITS Applications Development	This program area utilizes specialized contractor resources to develop, maintain and enhance customer computer applications through information technology consultation, systems analysis and design, new programming, and programming maintenance services.	Percentage of Contractor Billing	118%	118%	118%	
ITS Applications Programming	This program area utilizes DAS personnel to develop, maintain and enhance customer computer applications through information technology consultation, systems analysis and design, new programming, and programming maintenance services.	Per Billable Hour	\$ 116.00	\$ 116.00	\$ 116.00	
ITS End User Support Services	Provides customers with bundled services and technology tools necessary to perform work functions via an end user computing device. Services include: e-mail, network connectivity, full desktop support, up-to-date PC or laptop with the core software and licensing. The service also includes access, support and maintenance of file servers, and help desk support.	Per Seat	\$ 210.00	\$ 236.00	\$ 236.00	
ITS Desktop Support Services	Provides IT help desk support for employee workstations including hardware / software installation and maintenance, assistance and basic training for desktop software and email activities, and patch / upgrade installation for standard workstation software.	Per Desktop / Laptop	\$ 62.00	\$ 62.00	\$ 62.00	
LAN Cabling Service	Planning, installation documentation and certification of UTP-Category 5E cabling services.	Per Line	\$ -	\$ 169.81	\$ 169.81	New

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LAN Connectivity Services	High-speed Local Area Network (LAN) connectivity from agency desktop environments to the State of Ohio's resources and the Internet	Per Connection	\$ 29.55	\$ 28.12	\$ 26.01	
Linux System Services	Linux Systems Services provides installation maintenance, as well as support and administration of the Linux operating system software.	Per Connection	\$ 486.3600	\$ 768.65	\$ 768.65	
Mainframe System Services	Mainframe Systems Services are offered via an IBM mainframe computer with a rated processing speed of 4,162 Millions of Instructions per Second (MIPS).	Per Hour	\$ 250.00	\$ 305.31	\$ 305.31	
Mainframe Virtual Tape Services	Virtual tape technology that optimizes batch processing and allows for better tape utilization using the EMC DLM Virtual tape.	Per MB	\$ 0.00030	\$ 0.00015	\$ 0.00015	
MARCS - Computer Aided Dispatch	Provides infrastructure consisting of CAD-related servers, data management servers, CAD client workstations, support dispatch console equipment, and system administration workstations to support the Remote Dispatch Consoles, Geofile, and Automatic Vehicle Location service.	Per Base Terminal	\$ 2,200.00	\$ 2,200.00	\$ 2,200.00	
MARCS - Mobile Data	Provides the central control and processing infrastructure required to support data radio communications including message switch, which provides routing, priority-based queuing, encryption, compression, message reformatting, auditing, logging, store/forward functionality, and security for control of access to MARCS' resources and LEADS data files.	Per Data Unit	\$ 350.00	\$ 350.00	\$ 350.00	
MARCS - Mobile Voice	Provides the infrastructure required to support emergency voice radio systems, and communication interoperability among participating customers statewide.	Per Radio	\$ 20.00	\$ 20.00	\$ 20.00	
Network Equipment Administration	Network Equipment Administrative Charge Pass-Thru is the fee added to the Network Equipment/Maintenance Pass Thru for the ISD staff to purchase that equipment or maintenance specifically for a customer.	Per Dollar Maintenance / Equipment Pass-Thru	\$ 0.050	\$ 0.049	\$ 0.049	
Office 365 - OIT Management	OIT Management of Office 365 provides the resources necessary to create, maintain, and manage the licensing structure for agencies and users to ensure appropriate licensure level of all agencies	Per User	\$ -	\$ 1.17	\$ 1.17	New
Office 365 Licensing - Educational G3	Office 365 Licensing costs are provided as a pass-through cost based on the Microsoft/Dell contract and the anticipated licensed users in each category of licensure.	Per User	\$ -	\$ 4.41	\$ 4.41	New
Office 365 Licensing - G3		Per User	\$ -	\$ 9.24	\$ 9.24	New
Office 365 Licensing - K1		Per User	\$ -	\$ 3.66	\$ 3.66	New
Ohio.Gov Backbone Connection		Per Unit	\$ 616.00	\$ -	\$ -	Discontinued
Open VMS Management Services	Open VMS Services provides facilities and system management for agencies that own HP Open VMS computer systems. This enables customers to develop applications without incurring the costs of setting up and maintaining an operating system environment.	Per Server	\$ 1,500.00	\$ 4,575.79	\$ 4,575.79	Discontinued
Performance Storage	Performance Disk Storage service offers high-performance, high-capacity, secure storage designed to deliver the highest levels of performance, flexibility, scalability and resiliency.	Per GB	\$ 0.74	\$ 1.28	\$ 1.28	
Point of Presence (POP Space)	Point of Presence (PoP) Space provides the customer with cabinet (rack) space charged in increments of one fourth of a cabinet. All cabinets are located within secured OIT managed data center space, guaranteeing ease of access to the Ohio.Gov Network Connection and all other OIT service offerings.	Per Quarter Rack	\$ 253.59	\$ 289.52	\$ 289.52	
Secure Authentication Services	Secure Authentication provides a managed two-factor user authentication solution to protect valuable network assets.	Per Account	\$ 20.00	\$ 20.00	\$ 20.00	
Shared File / Print Services	Shared File Services offers a network drive for storing files. Access to stored files may be restricted or public, which allows for privacy or sharing of vital information.	Per MB	\$ 0.0030	\$ 0.0081	\$ 0.0063	
Social Security Verification	Social Security Verification is a service that provides a means for subscribers to request social security account number information and return the proper information to the requester.	Per Transaction	\$ 0.0003	\$ 0.0007	\$ 0.0007	
SSL Certification Service	SSL Certificates Services is provided by OIT coordinating the creation and maintenance of the certificates with the certification authority.	Per Certificate	\$ -	\$ 222.00	\$ 222.00	New
Timekeeping Services	Timekeeping software automates the employee clock-in and clock-out process and allows for direct uploads of employee work hours to the State's payroll system.	Per Employee	\$ 2.50	\$ 3.08	\$ 3.08	
Unix Memory Expansion	Unix System Services provides installation maintenance, as well as support and administration of the Unix operating system software.	Per GB	\$ 2.10	\$ 2.93	\$ 2.93	
Unix CPU Expansion		Per GHz	\$ 59.65	\$ 83.14	\$ 83.14	
Unix System Services		Per Server	\$ 257.31	\$ 358.65	\$ 358.65	
Virtual Connection - Bandwidth	Virtual Connection Service allows customers to use the Metro Ethernet services of various providers. This service supports access to network services from AT&T and TW Telecom.	Per Mbps	\$ 1.50	\$ 1.08	\$ 1.08	
Virtual Server Services	Server Virtualization Service provides the capability to convert physical servers into multiple virtual environments.	Per Server	\$ 72.50	\$ 122.92	\$ 122.92	
Virtual Server CPU Expansion		Per CPU	\$ 35.00	\$ 29.69	\$ 29.69	
Virtual Server Memory Expansion		Per GB	\$ 17.50	\$ 59.28	\$ 36.10	
Virtual Managed Server		Per Server	\$ 146.00	\$ 247.54	\$ 247.54	

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Windows System Services	Support of Windows-based operating systems. It enables customers to develop applications without incurring the costs of setting up and maintaining an operating system environment.	Per Server	\$ 600.00	\$ 815.77	\$ 815.77	
Wireless LAN Services	High-speed Wireless Local Area Network (LAN) connectivity from mobile computing environments to the State of Ohio's resources and the Internet	Per Access Point	\$ 250.00	\$ 150.00	\$ 150.00	