

Learn It Ohio 

Get On the Fast Track To Success

TRAINING IS YOUR
ROAD
TO THE FUTURE

Log In to : *Learn It Ohio*

- ▣ Launch your browser
- ▣ Access SkillPort® e-Learning using the following URL:
 - <http://learnitohio.skillport.com>
- ▣ Enter your login ID and initial password
 - State of Ohio User ID
 - welcome
 - NOTE: You will be prompted to change your password upon initial login. Password must be eight characters in length, four letters and four numbers.

First Time Log In

Click to enable web accessibility tools, if desired

Enable Web Accessibility
(What is Web Accessibility?)



v 7.2.2914



Welcome to *Learn It Ohio*

This is your online learning portal. This tool will provide training and on-the-job support tools that will enhance your business and technical skills. Accelerate your career with e-Learning any time of the day or night. Leverage the different features to find the resources you need and to create a customized learning plan.

How to ENROLL/ACCESS:

Enter your OAKS Employee ID Number as your user name

Enter the password: welcome (not case sensitive)

You will be asked to change your password and create a security question/answer. Your password must be at least eight characters long, include at least four letters and four numbers.

State of Ohio User ID First time password = welcome

Forgot User ID/Password Links

Employee ID Password [Login to SkillPort](#)

[Forgot your user ID?](#) [Forgot your password?](#)



TRAINING IS YOUR
ROAD
TO THE FUTURE

Web Accessible

Web Accessibility

Web Accessibility is Learn IT Ohio implementation of Section 508 and W3C compliance standards. The software functions with several assistive technologies, which are any electronic or information technologies that allow individuals with disabilities to utilize information on a computer that they would not be able to access otherwise.

The State of Ohio supports and promotes Web Accessibility in its applications and courseware. Learn IT Ohio supports the following assistive technologies:

- ❖ Screen reader software (a speech synthesizer technology that converts text to audio)
- ❖ Shortcut keys for all mouse actions
- ❖ Alternative images to replace animated graphics
- ❖ Elimination of screen refresh rates between 5Hz and 55Hz, which can cause seizures for some individuals

If you require the support of one of more of the above technologies, enable Web Accessibility .

Home Page Features

Favorite Content and Resources – assigned coursework

Search & Learn Search Engine- A powerful tool that allows you to search the entire catalog of courses and books.

Summary Report of coursework in progress and completed

Quick Links

The screenshot shows the Learn It Ohio home page. At the top left is the 'Learn It Ohio' logo. Below it is a search bar with the text 'SEARCH & LEARN' and a search button. A navigation menu on the left includes 'MY PLAN', 'MY PROGRESS', and 'COURSE CATALOG'. Below the menu is a user profile for 'MARY CORNWELL' with an 'Edit Profile' link. The main content area features a 'Welcome to Learn It Ohio' message, a paragraph about the e-learning tool, a 'Recent Activity' section with user posts, and a 'Books24x7' section. At the bottom left is a 'Quick Links' section with various resource links. The bottom right corner has a 'POWERED BY' logo.

Update User Profile

Welcome MARY, Logged In: Apr 23, 2012 3:40 PM | My Profile | Help | Log Out
Home | Books24x7 | Admin

Learn IT Ohio

SEARCH & LEARN

Search for: Category: All Language: English (All) Search

Update Your User Profile

You can also edit the password that you use to access your account. Make the password easy for you to remember but hard for someone else to guess. For example, do not use anything about you that is commonly known or can be looked up.

To be valid, your password must not start with or end with your user ID, first name, last name, email address, or email mailbox. It must be at least 6 characters long and contain at least 1 letter, 1 lower case letters, 1 upper case letters, 1 digit, 1 non-alphanumeric characters. You cannot reuse one of your previous five passwords.

Password fields are case sensitive.

Update Password

Old Password:

New Password:

Verify Password:

* Security Question: What is your mother's maiden name?

* Answer to Security Question:

Reset Update Profile

Click My Profile to get to password update page

Choose security question and answer

Catalog View

Learn It Ohio

SEARCH & LEARN

Search for: Category: All Language: English (All) Search

WELCOME MARY, Logged in: Dec 13, 2012 10:27 AM | MY PROFILE | ME! Home | Books24x7

MY PLAN

MY PROGRESS

COURSE CATALOG

inGenius

MARY CORNWELL
Edit Profile

Recent Activity

KATHERINE MAHL recommended
Title: [Business Project Management: A Step-by-Step Guide for Planning, Executing and Managing Projects](#) Created 30 minutes ago

KATHERINE MAHL recommended
Title: [PMP Exam Prep: Questions, Answers, & Explanations](#) Created 30 minutes ago

KATHERINE MAHL recommended
Title: [PMP Exam Prep: Questions, Answers, & Explanations, 2012 Edition](#) Created 30 minutes ago [more](#)

Ohio IT Resource Center
Credentials
State Research and Adv...
State Library of Ohio
Take A Virtual Tour
User Guide
Downloading a Course
Continuing Education
Support
Wiki

Catalog

- IT Professional Curricula
- IT Professional Certifications
- Business Skills Curricula
- Business Certifications
- 1 Hour Courseware
- Business Exploration Series
- Desktop Curricula
- Desktop Certifications
- Express Guide View
- Test Preps
- Microsoft SharePoint 2010 Completed
- Microsoft Project Server 2010 Completed [\[Show Details\]](#)
- Using Microsoft Outlook 2003 Completed
- Using Microsoft Outlook 2007 Completed
- Using Microsoft Outlook 2010 Completed
- Microsoft Office 2010 Completed
- CompTIA+2009 Essentials and Practical Application
- Strategic Thinking Completed
- LEADERSHIP Enrolled
- Database Development and Business Intelligence Completed
- Microsoft Windows 7: First Look for End Users
- Getting Around the Windows 7 Interface Completed
- Microsoft Windows 7: End User
- e-Performance Management Completed
- The Public Service Professional Completed

Catalog View – Curricula Includes Certification and Learning Programs

Catalog – Certification View

The screenshot shows the 'Catalog' page in the Learn It Ohio system. At the top, there is a search bar with the text 'SEARCH & LEARN' and a search button. Below the search bar, there are dropdown menus for 'Category' (set to 'All') and 'Language' (set to 'English (All)'). The main content area is titled 'Catalog' and displays a tree view of certification categories. The 'IT Professional Certifications' category is expanded, showing sub-categories like '(ISC)2', 'Cisco', 'CompTIA', 'EMC', 'Information Systems Examinations Board (ISEB)', 'International Institute of Business Analysis (IIBA)', 'International Software Testing Qualification Board (ISTQB)', 'Linux Professional Institute (LPI)', 'Microsoft', 'Oracle', 'ITIL', 'Project Management Institute (PMI)', 'PRINCE2®', 'Information Systems Audit and Control Association (ISACA)', and 'ScrumAlliance'. The 'Microsoft' category is further expanded, showing a list of completed courses such as 'Microsoft SharePoint 2010', 'Microsoft Project Server 2010', 'Using Microsoft Outlook 2003', 'Using Microsoft Outlook 2007', and 'Using Microsoft Outlook 2010'. A callout box points to the 'Microsoft' category with the text 'View Certification Content By Vendor, Certification Program, Exam'. On the left side, there is a sidebar with navigation options: 'MY PLAN', 'MY PROGRESS', 'COURSE CATALOG', 'inGenius', 'MARY CORNWELL Edit Profile', 'Recent Activity' (with three recommended items), and a list of links including 'Ohio IT Resource Center', 'Credentials', 'State Research and Adv...', 'State Library of Ohio', 'Take A Virtual Tour', 'User Guide', 'Downloading a Course', 'Continuing Education', 'Support', and 'Wiki'.

View Certification Content By Vendor, Certification Program, Exam

Six Sigma and Various Certifications

Welcome MARY, Logged In: Dec 13, 2012 10:27 AM | My Profile | Help

Home | Books24x7

SEARCH & LEARN™

Search for Category: All Language: English (All) Search

Catalog

- IT Professional Curricula
- IT Professional Certifications
- Business Skills Curricula
- Business Certifications
 - ASQ (Six Sigma and CMQ/OE)
 - International Institute of Business Analysis (IIBA)
 - Project Management Institute (PMI)
 - PRINCE2®
 - ITIL
 - ScrumAlliance
 - Human Resource Certification Institute (HRCI)
- 1 Hour Courseware
- Business Exploration Series
- Desktop Curricula
- Desktop Certifications
- Express Guide View
- Test Preps
 - Microsoft SharePoint 2010 Completed
 - Microsoft Project Server 2010 Completed
 - Using Microsoft Outlook 2003 Completed
 - Using Microsoft Outlook 2007 Completed
 - Using Microsoft Outlook 2010 Completed
 - Microsoft Office 2010 Completed
 - CompTIA+2009 Essentials and Practical Application Completed
 - Strategic Thinking Completed
 - LEADERSHIP Enrolled
 - Database Development and Business Intelligence Completed
 - Microsoft Windows 7: First Look for End Users Completed
 - Getting Around the Windows 7 Interface Completed

Content View is Organized by: Express Guides™ Courses, SkillsSims, Mentoring (Chat & E-mail), TestPrep Exams

MY PLAN

MY PROGRESS

COURSE CATALOG

inGenius

MARY CORNWELL
[Edit Profile](#)

Recent Activity

KATHERINE MAHL recommended
Title: [Painless Project Management: A Step-by-Step Guide for Planning, Executing and Managing Projects](#) Created 30 minutes ago

KATHERINE MAHL recommended
Title: [PMP Exam Prep: Questions, Answers, & Explanations](#) Created 30 minutes ago

KATHERINE MAHL recommended
Title: [PMP Exam Prep: Questions, Answers, & Explanations, 2012 Edition](#) Created 30 minutes ago [more](#)

Ohio IT Resource Center
Credentials

State Research and Adv... »

State Library of Ohio »

Take A Virtual Tour »

User Guide

Downloading a Course

Continuing Education »

Support »

Wiki

Search & Learn™

Learner Performs a Search On the Term "Six Sigma" for All Categories

Six Sigma references appear in these categories – click to narrow by category

The screenshot displays the Search & Learn website interface. At the top, there is a search bar with the text "Six Sigma" entered. Below the search bar, the results are categorized by type: All (2,251), Books (1,218), Courses (111), Simulations (0), Express Guides (0), TestPrep Exam (2), Mentoring (1), SkillBriefs (542), Job Aids (341), Learning Programs (0), Videos (22), Business Exploration Series (12), and Community (2). The "Books" section is expanded, showing three results:

- Six Sigma Business Scorecard: Ensuring Performance for Profit**
ID: 13181: Written by a longstanding practitioner and pioneer of Six Sigma methodology, this unique guidebook delivers a comprehensive performance measurement strategy allowing you to reap--and quantify--the many advantages of Six Sigma.
Best Section Hits:
[Chapter Four: The Six Sigma Business Scorecard \(Corporate DPU and DPMO\)](#)
[Chapter Three: Need For the Six Sigma Business Scorecard \(Missing Rate Of Improvement\)](#)
[Chapter Five: Planning for the Six Sigma Business Scorecard \(Extent of Improvement\)](#)
Relevant Chapters in the [Table of Contents](#).
- Lean Six Sigma Demystified** [Launch] [Show Details]
ID: 22139: A fast and easy way to learn Lean Six Sigma, this self-teaching guide will show you how to analyze projects quickly, identify and eliminate waste, cut costs and grow revenue, and increase quality and efficiency.
Best Section Hits:
[Preface \(Overview\)](#)
[Preface \(QI Macros Lean Six Sigma SPC Software\)](#)
[Preface \(Focus on Results\)](#)
Relevant Chapters in the [Table of Contents](#).
- Six Sigma Business Scorecard: Ensuring Performance for Profit, Second Edition**
ID: 18181: Filled with performance-measuring techniques that can be used throughout a corporation, this guidebook delivers an innovative Execution Map allowing you to implement, reap, and quantify the many advantages of Six Sigma.
Best Section Hits:
[Foreword](#)
[Foreword](#)
Relevant Chapters in the [Table of Contents](#).

Go to references by clicking the links

View Course Results

View more details or go directly to the beginning of the course

Most relevant segment of class may be launched directly

Category icon (course) displayed

Search term relevance marked

The screenshot displays the 'SEARCH & LEARN' interface. At the top, there is a search bar with 'Six Sigma' entered, and filters for 'Category: All' and 'Language: English (All)'. Below the search bar, the 'Search Results' section shows 'You searched for: Six Sigma'. A list of results is displayed, including 'Introduction to Six Sigma', 'Lean and Six Sigma', 'Common Design for Six Sigma Methodologies...', 'Six Sigma Leadership and Change Management', and 'Sustaining Improvements and Gains from Six Sigma Projects'. The 'Six Sigma Leadership and Change Management' result is highlighted in blue and includes a 'Launch' button. A 'MY PLAN' and 'MY PROGRESS' sidebar is visible on the left, and a user profile for 'MARY CORNWELL' is also present.

View Book Results

Filtered for Books only results

Summary information

The screenshot displays the Search & Learn website interface. At the top, there is a search bar with the text 'Six Sigma' entered. Below the search bar, the results are categorized by type: All (2,251), Books (1,218), Courses (111), Simulations (0), Express Guides (0), TestPrep Exam (2), Mentoring (1), SkillBriefs (542), Job Aids (341), Learning Programs (0), Videos (22), Business Process Automation Series (12), and Community (2). The 'Books' section is highlighted, showing a list of search results. The first result is 'Six Sigma Business Scorecard: Ensuring Performance for Profit' by Praveen Gupta, published by McGraw-Hill in 2004. This result is expanded to show 'Best Section Hits' and 'Relevant Chapters in the Table of Contents'. The 'Best Section Hits' include links to Chapter Four, Chapter Three, and Chapter Five. The 'Relevant Chapters in the Table of Contents' section includes a link to 'Lean Six Sigma Demystified' by Jay Arthur, published by McGraw-Hill in 2007. The interface also features a sidebar with navigation options like 'MY PLAN', 'MY PROGRESS', and 'COURSE CATALOG', and a 'RECENT ACTIVITY' section.

Best Section Hits may be launched directly

Display Table of Contents

Launch Chapter View Books Results

Welcome MARY, Logged In: Dec 14, 2012 11:43 AM | My Profile | Help | Log Out

Home | Books24x7 | Admin



SEARCH & LEARN

Search for: Special Edition: using linux
 Category: Books
 Language: English (All) Search

Search Results

You searched for: Special Edition: using linux

Search within results: [input] Search

All (1,058) Books (1,058) Courses (0) Simulations (0) Express Guides (0) TestPrep Exam (0) Mentoring (0) SkillBriefs (0) Job Aids (0) Learning

Books 1 2 3 4 5 6 ... 152

 Special Edition: Using Linux
 by Jack Tackett, Jr. and Steve Burnett ISBN: 9780789717467
 Macmillan/Pearson Technology Copyright Que Corp. © 1999 (870 pages)
 Experienced Unix users will appreciate Special Edition Using Linux for its depth and value as reference past in

Best Section Hits

- [Introduction \(Who Should Use This Book?\)](#)
- [Appendix F: What's on the CD-ROM \(Overview\)](#)

Relevant Chapters in the [Table of Contents](#).

 Linux Bible 2009 Edition: Boot Up to Ubuntu, Fedora, KNOPPIX, Debian, SUSE, and 13 Other Distributions
 by Christopher Negus ISBN: 9780470373675
 John Wiley & Sons (US) Copyright Wiley Publishing, Inc. © 2009 (881 pages)
 Whether you are an enterprising do-it-yourselfer or an aspiring Linux professional, this comprehensive book o
 your own computer.

Best Section Hits

- [Linux Bible 2009 Edition—Boot Up to Ubuntu, Fedora, KNOPPIX, Debian, SUSE, and 13 Other Distributions](#)
- [Chapter 1: Starting with Linux \(Taking Your First Step\)](#)
- [Chapter 21: Running KNOPPIX \(Understanding KNOPPIX\)](#)

Relevant Chapters in the [Table of Contents](#).



Special Edition: Using Linux

Table of contents Search this book: [input] GO



Chapter 8 - Using the vi Editor
 Special Edition: Using Linux
 by Jack Tackett, Jr. and Steve Burnett
 Que © 1999 Archive

<< Previous Chapter Contents Next >>

Using vi

To start vi, simply type its name at the shell prompt (command line). If you know the name of the file you want to create or edit, you can issue the vi command with the file name as an argument. For example, to create the file myfile with vi, enter `vi myfile`.

When vi becomes active, the terminal screen clears, and a tilde character (~) appears on the left side of every screen line, except for the first. The ~ is the empty-buffer line flag. The following is a shortened version of what you should see on your screen (only five lines are listed to save space):

```
~
~
~
~
~
```

The cursor is at the leftmost position of the first line (represented here as an underscore character). You'll probably see 20 to 22 of the tilde characters at the left of the screen. If that's not the case, check the value of TERM (as described in the preceding troubleshooting section) and perhaps talk with your system administrator.

When you see this display, you've successfully started vi; vi is in command mode, waiting for your first command.

Note Unlike most word processors, vi starts in command mode. Before you start entering text, you must switch to input mode with the <a> or <i> keys, both of which are described in the next section.

Looking at vi's Two Modes

As mentioned earlier, the vi editor operates in two modes: command mode and input mode. In

Click the Book Title or Chapter to Launch Books24x7® & View Book Details

- Ohio IT Resource Center
- Credentials
- State Research and Adv... >
- State Library of Ohio >
- Take A Virtual Tour >
- User Guide
- Downloading a Course
- Continuing Education >

Table of Contents View

The screenshot displays a web interface for searching and viewing book content. At the top, a search bar contains the text "Special edition: using linux". Below this, a "Search Results" section shows the search criteria and a list of books. The first book, "Special Edition: Using Linux", is highlighted. A callout box points to the "Table of Contents" link for this book, with the text "Click Table of Contents to launch". Another callout box points to a chapter link in the table of contents, with the text "Click Chapter to read it". The table of contents lists chapters from 1 to 19, organized into four parts: Part I (Installing Linux), Part II (System Administration), Part III (Managing the File System), and Part IV (Working with Linux).

SEARCH & LEARN

Search for: Special edition: using linux

Category: All

Language: English (All)

Search

MY PLAN

MY PROGRESS

COURSE CATALOG

inGenius

MARY CORNWELL

Recent Activity

KATHERINE MAHL recommended

Title: [Painless Project Management: A Step-by-Step Guide For Planning, Executing and Managing Projects](#) Created 1 day ago

KATHERINE MAHL recommended

Title: [PMP Exam Prep: Questions, Answers, & Explanations](#) Created 1 day ago

KATHERINE MAHL recommended

Title: [PMP Exam Prep: Questions, Answers, & Explanations, 2012 Edition](#) Created 1 day ago

Ohio IT Resource Center

Credentials

State Research and Adv...

State Library of Ohio

Take A Virtual Tour

User Guide

Search Results

You searched for: using Linux >> Special editions: using linux

Search within results

All (357) - Books (357) - Courses (0) - Simulations (0) - Express Guides (0) - TestPrep Exam (0) - Mentoring (0) - SkillBriefs (0) - Job Aids (0) - Learning Programs (0)

Books

Special Edition: Using Linux

ID: 148: Experienced Unix users will appreciate Special Edition Using Linux for its depth and value as reference past initial setup.

Best Section Hits

[Introduction \(Who Should Use This Book?\)](#)

[Appendix F: What's on the CD-ROM \(Overview\)](#)

Relevant Chapters in the [Table of Contents](#).

Linux Bible 2009 Edition: Boot Up to Ubuntu, Fedora, KNOPPIX, Debian, SUSE, and 13 Other Distributions

ID: 29598: Whether you are an enterprising do-it-yourselfer or an aspiring Linux professional, this comprehensive book is your own computer.

Best Section Hits

[Linux Bible 2009 Edition: Boot Up to Ubuntu, Fedora, KNOPPIX, Debian, SUSE, and 13 Other Distributions](#)

[Chapter 21: Running KNOPPIX \(Understanding KNOPPIX\)](#)

[Chapter 28: Running a Bootable Linux Distributions \(Trying a Bootable Linux\)](#)

Relevant Chapters in the [Table of Contents](#).

Linux Bible 2009 Edition: Boot Up to Ubuntu, Fedora, KNOPPIX, Debian, openSUSE, and 13 other Distributions, 2010 Edition

ID: 29598: Whether you are an enterprising do-it-yourselfer or an aspiring Linux professional, this comprehensive book is your own computer.

Best Section Hits

[Linux Bible 2009 Edition: Boot Up to Ubuntu, Fedora, KNOPPIX, Debian, SUSE, and 13 Other Distributions](#)

[Chapter 21: Running KNOPPIX \(Starting KNOPPIX\)](#)

[Chapter 28: Running a Bootable Linux Distributions \(Exploring Linux History\)](#)

[Chapter 29: Running a Bootable Linux Distributions \(Understanding KNOPPIX\)](#)

Relevant Chapters in the [Table of Contents](#).

Special Edition: Using Linux

by Jack Tackett, Jr. and Steve Burnett

ISBN: 9780789717467

Que © 1999 (876 pages) Archive

Experienced Unix users will appreciate Special Edition Using Linux for its depth and value as reference past initial setup.

Table of Contents

Special Edition Using Linux

Accessed today

Introduction

Part I - Installing Linux

Chapter 1 - Understanding Linux

Chapter 2 - Linux Installation Overview

Chapter 3 - Installing Red Hat

Chapter 4 - Installing Caldera OpenLinux Lite

Chapter 5 - Running Linux Applications

Chapter 6 - Upgrading and Installing Software with RPM

Part II - System Administration

Chapter 7 - Understanding System Administration

Chapter 8 - Using the vi Editor

Chapter 9 - Booting and Shutting Down

Chapter 10 - Managing User Accounts

Chapter 11 - Backing Up Data

Chapter 12 - Improving System Security

Chapter 13 - Configuring the Linux Kernel

Part III - Managing the File System

Chapter 14 - Managing File Systems

Chapter 15 - Using Samba

Chapter 16 - Understanding the File and Directory System

Chapter 17 - Managing Files and Directories

Part IV - Working with Linux

Chapter 18 - Understanding Linux Shells

Chapter 19 - Managing Multiple Processes

Click Table of Contents to launch

Click Chapter to read it

“Shortcut” to Books24x7®

The screenshot shows the Learn It Ohio website interface. At the top right, it says "Welcome MARY, Logged In: Dec 10, 2012 9:57 AM | My Profile | Help | Log Out" and "Home | Books24x7 | Admin". Below this is a search bar with "SEARCH & LEARN™" and fields for "Search for", "Category" (set to "All"), and "Language" (set to "English (All)"). A large banner image shows a hand holding a pen over a laptop with the "Learn It Ohio" logo. On the left sidebar, there are buttons for "MY PLAN", "MY PROGRESS", and "COURSE CATALOG". Below these are links for "inGenius", "MARY CORNWELL", and "Recent Activity" (listing users like Eric Zhang and Jessica Torres). A "SEARCH & LEARN™" section is also present. At the bottom right of the page, it says "POWERED BY skift".

Books24x7®

Your profile / Preferences

Mobile User

Search Engine

The screenshot shows the Books24x7 website interface. At the top left is the Books24x7 logo. The top right shows the user profile 'MARY CORNWELL | Learn It Ohio' and a 'Mobile Users' icon. Below the header is a navigation bar with 'My Home', 'Account Info', and 'Help'. A search bar is prominently displayed with a 'GO' button. The main content area is divided into several sections: 'What's New' with a search bar and filters; 'Books24x7 News' with a search prompt; 'Enhanced Notes feature' with a description and a 'Take the Virtual Tour' button; and 'Recent Activity' with a list of user actions. A sidebar on the left contains 'Personal Folders', 'Corporate Folders', and 'System Folders'. A footer at the bottom contains copyright information and the Skillssoft logo.

Take a Virtual Tour of Books24x7

Leadership Development Channel

The screenshot shows the books24x7 website interface. At the top right, the user is identified as 'MARY CORNWELL | LearnITOH'. The navigation bar includes 'My Home', 'Account Info', and 'Help'. The search bar contains the query 'the encore effect' and shows '111 titles found for query:'. A callout box labeled 'Quick Talks' points to a specific result. The result for 'QuickTalks: Mark Sanborn: The Encore Effect' includes a video thumbnail, a description, and a list of 'All Section Hits'. On the right side, there is a 'Browse Topics' sidebar with a list of categories and a 'Recent Activity' section showing users following each other.

books24x7 MARY CORNWELL | LearnITOH

LOG OUT SUPPORT Search: the encore effect All Content All Collections GO Advanced Search

Browse Tools: back to title manage topics Minus text Tips

Search Results

111 titles found for query:

the encore effect in proximity in All Content in All Content All Collections

Search Within All Content

Titles: [1-75] 76-111 (of 111) Filter Options

Quick Talks

QuickTalks: Mark Sanborn: The Encore Effect

Featuring Mark Sanborn
Mark Sanborn © 2011
Length: 2 minutes Citation

The Encore Effect is just that—being so good at what you do that people want more, come back, and will accept no substitutes.

Topics: [Self Motivation](#)

Accessed 97 days ago

All Section Hits

- Transcript ([Mark Sanborn - The Encore Effect])
- Transcript (The Encore Effect, the book that I wrote, is about being)

Relevant Chapters in the [Table of Contents](#)

Browse Topics

View by:
Leadership Channel Topic...

- Archived Live Events
- Change Management
- Communication
- Globalization & Emerging Markets
- Human Resources
- Leadership
- Personal Effectiveness
- Producer Picks
- Programs with Subtitles
- Recommended Meeting Starters
- Sales & Marketing
- Strategy & Innovation
- Sustainability and Social Responsibility

Recent Activity

- MARY CORNWELL is following Elizabeth Zhang
- MARY CORNWELL is following Veronica White
- MARY CORNWELL is following Deeothi Paidimarri

inGenius

The screenshot shows the Books24x7 inGenius web application interface. At the top left is the Books24x7 logo. The top navigation bar includes 'LOG OUT', 'SUPPORT', a search box, and a 'GO' button. Below this is a 'My Home' section with 'Tools' for 'back to list', 'manage folders', and 'manage topics'. A left sidebar lists 'Personal Folders' (Default, Outlook 2010, SharePoint 2010, Corporate Folders, System Folders) and 'Manage Folders'. The main content area is titled 'What's New' and features a search bar with the text 'What are you searching for?' and a 'Search Hints...' section. A callout box points to the 'Books24x7' tab in the navigation bar, stating 'Click Tab to go to Books24x7 Home'. Another callout box points to the 'inGenius' tab, stating 'inGenius Tab'. The 'Enhanced Notes feature' section includes a 'Take the Virtual Tour' button. The right sidebar contains 'Browse Topics' (Leadership, Cloud Coaching, HR, Mentoring, New MicroSoft Resources) and 'Recent Activity' (Sydney Waugh joined, KAREN BROGDON is following Keith Williams, MARY CORNWELL is following Keith Williams). The bottom of the page contains a footer with legal notices and the SkillsSoft logo.

Create your inGenius Profile

Click on User Information to create an inGenius Profile

books24x7 MARY CORNWELL | LearnItOhio

LOG OUT SUPPORT Search: All Content GO Advanced Search

My Home Account Info Help Mobile User

Account Info Tools: Minus Text Tips

inGenius Profile Edit

Name: MARY CORNWELL
Location: DAS/OIT
Email: mary.cornwell@oit.ohio.gov
Education and Certifications: Certified State of Ohio Project Manager Master of Business Administration/ Technology Management, September 2010
About Me: I work for the State of Ohio in the Office of Information Technology. I work in the office of the State Chief Information Officer. I am the program administrator for Learn IT Ohio. I am an Ohio Certified IT Project Manager. I am detail oriented. I enjoy learning and I am always seeking a challenge. I graduated with an MBA with a Technology Management specialty from University of Phoenix in September 2010. I also hold a B.A. in Latin and Greek from The Ohio State University, and Associate Degrees in Business Management and Accounting as well. I am currently working on a second Masters in Adult Education and Training. I have 3 classes to go and a research project.

Interests And Expertise
You currently have not added any fields of interests to your profile. Add your interests and rate them according to your interest level - Learning, Knowledgeable or Expert. You can also use the suggested interests that may be available to you based on your recent activity. Click on the "Add" link to get started. Add

Followers
Following enables you to build an informal network of colleagues, and to filter the Recent Activities view by those in that network. Colleagues who follow you will not see your Books24x7 activity such as page views, searches and personal folder. Only your notes, comments, and other activities that are specifically flagged as public are visible. Find out more

I'm following: 340 people See All

Eric Zhang Veronica White Deepthi Paidimarri Robert Musso DEBORAH MAYO Trevor Kaiser MARK JACKSON Manjeh Hadjarpour

My Followers: 15 people See All

ELIZABETH FACTOR EMILY BRISCOE EDWARD GOODWIN RICKY JOHNSON CYNTHIA GERST EDWARD CONNORS Cindi Edelschein William Minckler

Become a member of inGenius and the Social Learning Community

Fill in your information, interest to become part of the Social Learning Community.

The screenshot shows the 'inGenius Profile' creation page for a user named MARY CORNWELL. The page is part of the Books24x7 platform, as indicated by the logo in the top left. The user's profile information is being edited, with fields for First Name (MARY), Last Name (CORNWELL), Location (DAS/OIT), and Email Address (mary.cornwell@oit.ohio.gov). There is a section for 'Education and Certifications' with a dropdown menu showing 'Certified State of Ohio Project Manager' and 'Master of Business Administration/ Technology Management.' Below that is an 'About Me' section with a text area containing the user's bio: 'I work for the State of Ohio in the Office of Information Technology. I work in the office of the State Chief Information Officer. I am the program administrator for Learn IT Ohio. I am an Ohio Certified IT Project Manager. I am detail oriented. I enjoy...'. There are 'Upload' and 'Delete' buttons for the profile image, and a 'Save' button at the bottom right. The page also features a sidebar with navigation options like 'Account Info', 'Settings', and 'My Profile'. At the bottom, there are sections for 'Interests And Expertise' and 'Followers', showing a list of people the user is following and those who follow them.

Skillssoft Support

- Program Questions, Contact
 - Mary Cornwell, DAS Office of Learning and Professional Development
 - Learnitohio@das.ohio.gov or Call 614-995-0154

- From the United States and Canada:
 - Phone Support: **1-866-SKIL-HELP (866-754-5435)**
 - Support Site: <http://support.skillssoft.com/>
 - Live Chat: <http://livehelp.skillssoft.com>

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CUSTOMER SUPPORT

Skillssoft's Services organization is assembled with many of the e-Learning industry's most expert consulting and technical talent. The goal of these accomplished people is to do everything possible to support our customers in the achievement of their success throughout our relationship.

Jack Moran
CEO & President
Skillssoft Corporation

Ensure your system is properly configured to utilize Skillssoft products. [Click Here](#)

Our Customer Support Consultants are ready to answer your request 24 hours a day, 7 days a week.

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