

**Power User of the Month- Bill Minckler**



Bill Minckler, MBA-OR, ASQ CSQE, ITIL, PMP, ASQ CQE, CLSSMBB, ASQ CQA

Bill Minckler serves as a senior project manager and quality engineer for the Ohio Department of Job and Family Services, which he joined three years ago. Even with an experienced background, he recognized that the technology industry is constantly changing. He turned to Learn It Ohio to prepare to earn four credentials. Bill used Learn It Ohio powered by Skillsoft extensively to prepare to pass the Project Management Professional (PMP), Certified Lean Six Sigma, Master Black Belt (CLSSMBB) and Certified Quality Engineer (CQE) examinations. To prepare for the exams, he completed the entire Learn It Ohio courses for each of the following four disciplines: PMP, Six Sigma, Lean and CQE.

When asked how Learn It Ohio assisted him, Bill said, "I was amazed at how Learn It Ohio so clearly and succinctly presents key concepts. It taught me tough statistical techniques in a very straightforward way. And, when it got really tough, I simply replayed the lesson until I understood the material."

He added, "This training has dramatically improved the stability and quality of the projects that I undertake." Bill also said he really enjoys the four-minute videos in the Books24x7 library on a wide range of topics. He said with a laugh, "I still watch a few 24x7 videos during the evenings to address specific tasks that I need to accomplish in Microsoft Office. Learn It Ohio is a well-worn icon on my home PC desktop."

Whether it's the courses, the online books or the to-the-point topical videos, Bill said he's sold on this valuable resource.