



Spotlight Topic of the Month: **Conflict Resolution**

June 2018

## Conflict Resolution

Conflict in the workplace is inevitable, that is not always an undesirable thing. In fact, conflict is often a healthy stimulus to creativity, problem solving, decision making, and growth. However, conflict, when hurtful or unresolved, puts distance between people who need to work together, and often results in a loss of talent. Employees must learn to recognize the signs of unhealthy conflict and take steps to prevent it.



The resources below are available through **Learning on Demand** to assist you in exploring more on the topic of *Conflict Resolution*.

- [Facing and Resolving Conflict in the Workplace](#)--Course: 30 Minutes
- [Working out and Through Conflict](#) -- Course: 29 Minutes
- [Conflict Resolution Process](#)--Job Aid

Log on to: **Learning on Demand** and get started!

If you have not logged in before, please use these simple steps:

- Enter username: Your State of Ohio User ID.
- Enter the password: welcome (not case sensitive)
- After your first login, you will be asked to change your password and to create a security question and answer.

Your password must be at least eight characters long, include at least four letters and four numbers.

Please review and adhere to your agency's training and development policies, procedures and guidelines regarding the use of LOD resources and tools.

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Next month's theme:  
Performance Management

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