

FACT SHEET

JOHN R. KASICH
GOVERNOR
STATE OF OHIO

ROBERT BLAIR
DIRECTOR
OHIO DEPARTMENT OF
ADMINISTRATIVE SERVICES

CONTACT:
RYAN DALTON
RHODES FACILITY MANAGEMENT

614-466-1268

DASFACILITIESMGNT@DAS.OHIO.GOV

Security Upgrades at the Rhodes Tower Turnstiles Q - and - A



Security Upgrades

As part of continuing efforts to strengthen security, turnstiles soon will become operational for access to the elevators in the Rhodes Tower. Below are answers to some of the most common questions regarding the new access procedures.

Frequently Asked Questions:

- **Why are turnstiles being installed?**
Turnstiles are being installed as part of efforts to continue to enhance security. The safety and security of tenants and visitors is a top priority, so we continue to look for new ways to enhance our security to create a safer environment.
- **Am I getting a new access badge to use on the turnstiles?**
No, your current access badge will work.
- **Who will have access to the Rhodes Tower elevators?**
All State of Ohio employees and elected and appointed officials who are headquartered in the Rhodes Tower, Statehouse or Riffe Center will have access. Others who frequently have meetings in the Rhodes also will be given access upon request.
- **How will I access the elevator to get to my floor?**
Swipe your access badge across the stripes on the top of one of the turnstiles. After about 1 to 1.5 seconds, the gates will swing open.

Security Upgrades at the Rhodes Tower

Turnstiles Q - and - A

Remember Building Security Starts with You!



- **Wear your badge at all times.**
- **Be prepared to swipe your badge to activate the turnstile upon entry.**
- **All visitors must sign in.**

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- **Can I get an access badge if my headquarter location is not at the Rhodes Tower (or Statehouse or Riffe Center)?**
State employees based in other locations who have regular meetings in the Rhodes Tower may request access by emailing their contact information and the reason for the request to das.gsd.security.id.card.processing@das.ohio.gov.
- **Why do I have to register as a visitor to the Rhodes Tower if I am a state employee?**
Security software and procedures differ among state buildings.
- **How do individuals obtain a visitor badge?**
Those needing a visitor access badge will be asked to register at a security desk and show a government-issued photo ID.
- **What are acceptable forms of government-issued photo IDs?**
Driver's license or ID card issued by a state's bureau of motor vehicles, state-issued ID card, passport, U.S. military ID, permanent resident card or any municipality, county or federally issued photo ID.
- **If a visitor does not have any form of government-issued photo ID, can the host Rhodes Tower-based employee escort the visitor through the turnstiles?**
Yes. However, the employee must come to the lobby and vouch for the visitor's identity. A visitor access badge will then be assigned to the visitor.
- **How do I pre-register groups of visitors?**
Pre-registration of groups larger than five is encouraged to reduce wait time and speed access to large meetings. To pre-register your large group, please provide the following information at least 24 hours prior to the meeting: A list with the name of each visitor, the scheduled meeting time, meeting location and the meeting organizer's contact information. Email the information to dasfacilitiesmgnt@das.ohio.gov.
A visitor access badge will then be created in advance for each person. These pre-registered visitors should be directed ahead of time by their hosts to obtain their access badge from any security desk.
- **If I forget my access badge one day or don't have another form of picture ID with me, can a supervisor from my agency, board or commission vouch for me?**
Yes. However, the supervisor will have to come down to the lobby and verify your identity with security. You will then be issued a visitor access badge for that day. You will be required to return the visitor access badge at the end of your work day.
- **Where should visitor access badges be returned upon departure?**
Visitor access badges can be returned to any security desk. Those leaving after hours can place their visitor access badge in a night drop-off box at any security desk.
- **What happens if someone fails to return a visitor access badge?**
Visitor access badges are inactivated each evening at 6 p.m. Badges can be mailed to the address listed on the back of the badge.
- **What time will the turnstiles and elevators be turned on in the morning?**
The turnstiles will remain operational 24/7. There will be no change to the elevators. As has been the case, the elevators will not be turned on until 7 a.m. weekdays. To access the elevators before 7 a.m. and after 6 p.m. to go to a floor, employees will continue to need to check in with a security officer.
- **Do I need my access badge to leave through the turnstile?**
No, you do not need to swipe your access badge to leave.