The Goodyear Tire & Rubber Company
Akron, Ohio 44316 - 0001

March 1, 2012

IMPORTANT RECALL INFORMATION

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The Goodyear Tire & Rubber Company (Goodyear) has decided that a condition which relates to motor vehicle safety may exist in certain Goodyear brand Wrangler Silent Armor tires. Use of these tires in severe conditions could result in partial tread separation which could lead to vehicle damage or a motor vehicle crash.

Records indicate that you may have purchased one or more of the subject tires. You should contact the Goodyear retailer where you purchased the tires or the nearest authorized Goodyear servicing location and make arrangements for them to inspect your tires to determine if they qualify for free replacement. If your vehicle is found to be fitted with qualifying Wrangler Silent Armor tires listed in the table below they will be replaced at no-charge with Goodyear manufactured tires of the same size.

DESCRIPTION OF TIRES COVERED

Size	Type	Product Code	Tire Identification Number
LT325/60R18	Wrangler Silent Armor	748533188	PJ0UY5HV0909 through PJ0UY5HV2209
LT235/80R17	Wrangler Silent Armor	748635189	PJAB35HV0909 through PJAB35HV2209
LT245/75R17	Wrangler Silent Armor	748636189	PJ4335HV0909 through PJ4335HV2209
LT275/70R18	Wrangler Silent Armor	748646189	PJ1535HV0909 through PJ1535HV2209
LT265/70R17	Wrangler Silent Armor	748535189	PJAH35HV0909 through PJAH35HV2209
LT285/70R17	Wrangler Silent Armor	748532189	PJLHL6HV0909 through PJLHL6HV2209

HOW YOU CAN IDENTIFY THEM

Contact the Goodyear retailer where you purchased the tires or contact your nearest authorized Goodyear retailer. To find the nearest retailer, go to goodyear.com and enter your location information in the Find A Goodyear Retailer area or call 1-800-466-3932. The retailer will inspect the tires and let you know if they qualify for replacement as part of this recall.

IF YOU HAVE A PROBLEM

If further assistance is required for any reason, including difficulty in obtaining free replacement tires, please contact Goodyear Consumer Relations, D728 at 1144 East Market Street, Akron, Ohio 44316, or by calling toll free 1-800-592-3267.

If the dealer is unable to provide you with satisfactory replacement tires without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153.); or go to http://www.safercar.gov.

REIMBURSEMENT

If you have already replaced any of the tires covered by this recall, you may be eligible for reimbursement. Reimbursements are limited to warranty transactions where you paid a portion of the total price of a tire to replace an affected tire with a tread related condition. Documentation that adequately supports eligibility must be provided for reimbursement. Submit a copy of your replacement tire invoice/receipt and a copy of the tire adjustment claim form indicating the tire was adjusted due to a tread condition to the following address for reimbursement:

The Goodyear Tire & Rubber Company
Attn: Dept. 805, Customer Affairs – Product Service
1144 E. Market St.
Akron, OH 44316-0001

IMPORTANT TIPS ON CARING FOR YOUR TIRES

Tires are the only part of your vehicle that touch the road and demand an appropriate amount of attention. A NHTSA survey has found that many vehicles are operated with at least one tire in a substantially under-inflated condition. Vehicle operators should be well versed in the following tips on proper tire care and maintenance:

- Air pressure should be checked often, at least once per month, and before every journey. The proper inflation pressures are located on the driver's door placard. Under-inflation is a tire's enemy and can increase treadwear, generate excessive heat, and lead to tread separation.
- Tread depth should be checked to make certain it is greater than 2/32nds of an inch to provide sufficient traction for varying road conditions. One simple measurement is to use a Lincoln head penny and insert the head of the penny toward the tire inside the tread. If, once you've placed the penny inside the tread, you can see the top of Lincoln's head, you need a new tire.
- You should also make certain your tires are properly balanced, and are rotated in accordance with your vehicle manufacturer's instructions or every 6,000 to 8,000 miles. Also, make sure your wheels are properly aligned.
- Also, please remember that seat belts are not optional. Not only is wearing a seat belt a law in most of the United States, it saves lives.

Thank you for taking the time to read this important safety information. For further information on vehicle and tire safety, please see www.nhtsa.dot.gov and www.goodyear.com.

We apologize for any inconvenience this may cause you and thank you for your attention to this important matter. Your continued satisfaction is of the utmost importance to Goodyear.

Sincerely,

The Goodyear Tire & Rubber Company