

SP-1797
DPS



CHRYSLER GROUP LLC

January 25, 2012

047747

48755-OHIO, STATE OF
4200 SURFACE RD
COLUMBUS, OH 43228-1313

02-03-12 11:21 RCVD

1D8HB38N78F140054

Dear 48755-ohio, State Of,

This letter is to inform you that the warranty period (3 years or 36,000 miles) on the fuel tank inlet check valve for certain 2006 – 2008 model year Dodge Durango and Chrysler Aspen vehicles has been extended to include lifetime coverage to repair a certain condition that may occur during refueling of the vehicle. Our records show that you either own or lease one of the vehicles affected by this extended lifetime warranty.

We are extending the fuel tank inlet check valve warranty period because some of the affected vehicle population may experience fuel spilling out of the filler port during refueling, typically after the fuel fill station nozzle has automatically shut off. If you are experiencing this condition now or in the future, simply contact your dealer to have the repairs performed. Conversely, if you do not experience this condition, then your fuel fill system is operating correctly and no repair is necessary.

If you have already experienced this fuel spill condition and previously paid for a repair, you may be eligible to receive a reimbursement. You may complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

Chrysler Customer Assistance Center
P.O. Box 21-8007
Auburn Hills, MI 48321-8007

If you have questions or need any assistance, please contact your dealer or the Chrysler Customer Assistance Center between the hours of 8:00 AM and 8:00 PM, EST, Monday through Friday or Saturday and Sunday 9:00 AM to 5:00 PM, EST. They can be reached at 1-800 Chrysler (247-9753) or 1-800-4-A-Dodge (423-6343).

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary. This warranty extension applies only to the inlet check valve/fuel spill back condition described above; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

Chrysler is taking this action to demonstrate its commitment to your continued satisfaction.

Chrysler Group LLC

2006-2008 DODGE DURANGO / CHRYSLER ASPEN
CHECK VALVE EXTENDED WARRANTY
CUSTOMER REIMBURSEMENT CLAIM FORM

Date Claim Submitted: _____

17-Digit Vehicle Identification Number (VIN): 1D8HB38N78F140054

Mileage at Time of Repair: _____ Date of Repair: _____

Customer First & Last Name (please print): _____

Street Address or PO Box Number: _____

City: _____ State: _____ Zip Code: _____

Daytime Telephone Number (include Area Code): _____

Evening Telephone Number (include Area Code): _____

Amount of Reimbursement Requested: \$ _____

The following documentation must accompany this claim form.

Original or clear copy of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What repair was completed, when it was done, and who did it.
- The total cost of the repair expense and the date of payment. (Copy of the front and back of cancelled check, copy of credit card receipt, credit card itemized invoice, etc.)

My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.

Customer Signature: _____

The two methods for submission are by postal mail or electronically. For postal submission please mail this claim form and the required documents to:

Chrysler Customer Assistance Center
P.O. Box 21-8007
Auburn Hills, MI 48321-8007

If you have a scanner and desire electronic document submission, please go to www.chrysler.com/chryslercares and complete the webform. **Indicate in the narrative "X39 Repair Reimbursement – Request for Electronic Document Submission Link". Instructions will be sent to your email address to scan and submit your documents electronically.**

Your claim will be acted upon within 60 days of receipt. If you have any questions, please contact Chrysler Customer Care between the hours of 8:00 AM and 8:00 PM, EST, Monday through Friday or Saturday and Sunday 9:00 AM to 5:00 PM, EST. at 1-800 Chrysler (247-9753) or 1-800-4-A-Dodge (423-6343).