



Dear Roger,

Effective March 8, 2015, the process for password resets will change, providing more security to our end users. Once a password change reset is submitted, the user will receive an email including a temporary password (no longer will a password be provided over the phone). The next log in will require the use of the temporary password; system will then prompt the user to change his/her password.

**Note:** Please ensure the email address on file is valid in order to receive the system-generated temporary password in a timely manner.

If you have any questions, please contact your U.S. Bank Relationship Manager or U.S. Bank Fleet Customer Service at 800.987.6591.

Thank you.

U.S. Bank Fleet Solutions  
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