

## WILMAPC's Provider Panel • Fact Sheet

### *Who is WILMAPC?*

- WILMAPC is a partnership formed as a result of contract negotiations between the State of Ohio and four Labor Unions: the Ohio Civil Service Employees Association (OCSEA), the Service Employees International Union/District 1199 (SEIU), the Ohio Education Association (OEA), and the Fraternal Order of Police (FOP).
- WILMAPC has the responsibility of maintaining the Provider Panel for State Agencies\* and their employees.

### *Why create a provider panel?*

- The State Agencies and the Labor Unions share a common goal – ensuring that injured employees receive effective and efficient care resulting in a timely and safe return to work.
- A provider panel will help the employer develop a partnership with providers and in turn help State Agency employees receive the best medical care.
- WILMAPC's Provider Panel is a group of providers selected to diagnose and treat injured State Agency employees who choose to be eligible for one of two benefits: salary continuation and occupational injury leave (OIL).

### *What are the goals of the program?*

- Allowing injured employees to experience no interruption in their wages.
- Helping injured employees access quality care to achieve a safe and effective return to work.
- Identifying experienced providers who excel in treating workplace injuries.
- Improving the Employer's relationship with providers treating its employees.
- Controlling costs by reducing administrative fees paid to BWC and eventually reducing the State's premiums.

### *What is WILMAPC's Provider Panel?*

- A group of select providers committed to excellence in patient care through voluntary participation in this new and exciting initiative.
- WILMAPC's Provider Panel includes the 7 provider types that can be providers of record (POR): Medical Doctors, Chiropractors, Doctors of Osteopathic Medicine, Dentists, Podiatrists, Psychologists, and Mechanotherapists.
- Treating providers (providers not of those 7 provider types) are still able to treat injured State Agency employees.
- WILMAPC's Provider Panel was implemented February 19, 2010.

### *What is the difference between the WILMAPC Provider Panel and BWC?*

- WILMAPC's Provider Panel is a stand-alone entity, separate from BWC. However, to be a part of WILMAPC's Provider Panel, the provider must be BWC-certified.
- Participation on WILMAPC's Provider Panel does not affect the business that the provider does with BWC or change the provider's management of workers' compensation claims.

### *How does the program affect injured workers?*

- In order for a State Agency employee to qualify for salary continuation or occupational injury leave, the employee must be diagnosed and treated by a POR on WILMAPC's Provider Panel and any provider that is certifying disability for the employee must be on WILMAPC's Provider Panel.

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\* Please note that only State Agency employees are eligible to participate in the salary continuation/OIL program and therefore required to be treated by a panel provider in order to receive the benefit. Some examples of State Agencies include the Ohio Department of Rehabilitation and Correction, the Ohio Department of Youth Services, the Ohio Department of Mental Health, the Ohio Department of Developmental Disabilities, and the Ohio Department of Transportation. A complete listing can be found on the web at <http://www.ohio.gov/agencies/>.

- Salary continuation is the uninterrupted payment of a permanent employee's wages for a maximum of 480 hours. In order to qualify for salary continuation the employee must follow accident reporting guidelines, be diagnosed and treated by a panel provider, and file a workers' compensation claim.
- Occupational injury leave is the uninterrupted payment of a permanent employee's wages for a maximum of 960 hours. OIL is a specialized type of salary continuation only available for injuries that occur under certain circumstances.

*How is the Provider Panel selected?*

- For the first year of WILMAPC's Provider Panel, providers were selected for participation based on provider of record type and experience with workers' compensation claims.
- BWC-certified Medical Doctors, Chiropractors, and Doctors of Osteopathic Medicine were selected if the provider was a treating provider on five or more claims during fiscal year 2009. All BWC-certified Dentists, Podiatrists, Psychologists, and Mechanotherapists were selected.
- PORs selected to be a part of WILMAPC's Provider Panel were notified by mail. If the POR chooses not to participate, the provider must notify WILMAPC in writing. If the POR does not opt out of the Panel, the POR will be listed on the Approving Provider list for injured State Agency employees.

*What are the details of the program?*

- In order to be eligible for WILMAPC's Provider Panel in the second year, beginning July 1, 2011, PORs must meet performance measures in the areas of absence duration, return to work rate, relapse rate, and average medical cost of claims. (See "WILMAPC's Provider Panel Performance Metrics" document for a detailed description.)
- Through the implementation of performance measures, WILMAPC seeks to make available the highest quality of care to State Agencies' injured employees.
- WILMAPC's Provider Panel will be evaluated annually and PORs will be notified of their status on the Panel.
- PORs who do not participate in WILMAPC's Provider Panel are not eligible to certify disability for State Agency employees receiving salary continuation or occupational injury leave.
- The complete list of WILMAPC's Provider Panel is posted to websites that are easily accessible to State Agency employees. Individual State Agencies may also make the list available to injured State Agency employees through pamphlets or other media for employees without regular access to a computer. Providers are encouraged to log in to the website and update their contact information.

*What are the benefits of participation to the providers?*

- PORs on the WILMAPC Panel will have an understanding of the service expectations of State Agency injured employees.
- There is an opportunity for enhanced business to panel providers through the referral list and word of mouth recommendations.
- Providers who achieve Exceptional status will have the presumptive authorization for C-9 forms extended to 90 days for State Agency claims in this program.
- PORs who achieve the highest level of performance scores will receive an acknowledgement on the referral list for State Agency employees.

*Who can I contact if I have additional questions?*

- If you have additional questions, please contact WILMAPC directly by phone at (614) 466-0570, by fax at (614) 644-0121, or by e-mail at [ocbinfo@das.state.oh.us](mailto:ocbinfo@das.state.oh.us). Please allow at least 48 hours for a response.