

## Frequently Asked Questions Regarding WILMAPC's Provider Panel

Q. As a provider, to participate in WILMAPC's Provider Panel, do I need to sign a separate contract?  
A. No.

Q. As a provider, how do I know if I've been selected to be a part of the panel?  
A. All providers who are one of the seven provider of record (POR) types and who meet the workers' compensation claims experience criteria will receive a letter.

Q. If I receive a letter and do not respond but later decide that I do not want to participate, can I opt-out at that time?

A. Yes, you may opt-out at any time. You must contact WILMAPC in writing stating your intention. You will no longer be included on the Approving Provider list given to injured State Agency employees.

If you are treating an injured State Agency employee who is receiving salary continuation or occupational injury leave at the time that you wish to opt out, you may continue to treat that employee for the duration of that claim.

Q. I am a provider who did not receive a letter, but I would like to participate. Who can I contact and when is the next time that I can join?

A. WILMAPC's Provider Panel is reviewed annually in January. PORs who have newly met the experience criteria will receive a selection letter. In the meantime, you may contact WILMAPC at (614) 466-0570.

Q. I am a provider who chose to voluntarily terminate my participation in WILMAPC's Provider Panel. If I am interested in joining at a later date, what do I have to do?

A. If you voluntarily terminate your participation but later want to be a part of WILMAPC's Provider Panel, it is your obligation to contact WILMAPC and indicate your desire to be included on the panel.

Q. If I opt not to participate in WILMAPC's Provider Panel, how will that impact my participation with the Bureau of Workers' Compensation?

A. WILMAPC's Provider Panel is separate from the Bureau of Workers' Compensation. Opting not to be a part of WILMAPC's Provider Panel only means that employees of State Agencies who choose to receive salary continuation or occupational injury leave may not seek treatment from you.

Q. Does participation in WILMAPC's Provider Panel change how I receive my reimbursement for workers' compensation claims?

A. No, you will continue to receive reimbursement through the Bureau of Workers' Compensation.

Q. I am a new provider. When will I become eligible to participate in WILMAPC's Provider Panel?

A. WILMAPC's Provider Panel is reviewed annually in January. PORs who have newly met the experience criteria will receive a selection letter.

- Q. How is risk adjustment taken into consideration in WILMAPC's performance measures?  
A. Panel providers are evaluated on how a specific medical condition is handled, regardless of the type of work the employee performs or the type of employer.
- Q. What groups are included in the Panel? What groups are excluded from the Panel?  
A. The following POR types are included on the panel: medical doctor, doctor of osteopathic medicine, chiropractor, psychologist, podiatrist, dentist, and mechanotherapist. For an injured State Agency employee to receive salary continuation or occupational injury leave, a panel provider must certify disability. All other provider types are considered treating providers. Treating providers may be included on a list available to providers of record for referral purposes beginning February 1, 2011. To participate on this list, the treating provider must agree to be measured in the second year of the program.
- Q. How does participation in WILMAPC's Provider Panel affect my day-to-day medical practice?  
A. Participation in the Provider Panel does not change your day-to-day operation or your administration of BWC claims. However, Panel providers will be on an Approving Provider list for injured State Agency employees. Those Panel providers whose performance places them in the Exceptional category will have the presumptive authorization for C-9 forms extended to 90 days for State Agency claims in this program.
- Q. How does this Panel affect employees injured prior to February 1, 2010?  
A. Employees injured prior to February 1, 2010 will not be required to be treated by a panel provider for that claim. Any new claims that occur after February 1, 2010 will require treatment by a POR on WILMAPC's Provider Panel.
- Q. If I choose to participate, but later opt-out or am removed from the Panel for some reason, how will that affect my current State Agency patients?  
A. If the employee's injury occurred prior to the date that the POR opted-out or was removed from the Panel, the employee may continue treating with that POR for the duration of that claim. A notification will be sent to the injured employee indicating that his/her POR is no longer on the Panel, but informing the employee that he/she may continue treatment for that claim.