

**AMENDMENT 2  
TO  
SERVICE ATTACHMENT 9  
BY AND BETWEEN  
AT&T  
AND  
THE STATE OF OHIO, DEPARTMENT OF ADMINISTRATIVE SERVICES**

This is an Amendment to Service Attachment 9, effective July 17<sup>th</sup>, 2012, ("Agreement") between the Department of Administrative Services ("DAS") on behalf of the State of Ohio ("the State") and AT&T Corporation on behalf of the AT&T entity authorized to provide services hereunder: AT&T Mobility National Accounts LLC ("Service Provider"), jointly referred hereto as ("the Parties").

**PURPOSE:** It is the intent of this amendment to replace the Table of Contents to correct errors and to add reference to the State's ordering system, Technology Service Request (TSR) system, and a broader reference to account for replacement of this system or use of other contracted ordering systems.

The following language is added:

**ORDERING**

- A. All Orders for Service as well as any Cancellations, or Modifications to an Order must be made through the State's Technology (formerly Telecommunications) Service Request ("TSR") system or any other system State owned and/or contracted for use by the State at the time an order for Service, Cancellation or Modification is requested. Therefore the Service Provider will notify the State when an Order is received that was placed outside the TSR or similar system and the Service Provider will not accept the Order. If a Service Provider accepts an Order outside the TSR or similar system, the State may either withhold payment for the unverified order or request suspension of the Service occurring due to the unverified Order without penalty to the State.
- B. The Service Provider agrees to keep Subscribing Entities' orders updated and current in the TSR System or any other system owned and/or contracted for use by the State.
- C. Invoices must be submitted electronically, either in the form of an internet download or optical/media magnet which form is to be determined at the State's option, to the office designated in the purchase order or State ordering system as the "bill to address".

Replace the Table of Contents in Service Attachment 9 with the Table of Contents included in this amendment.

All provisions of the Service Attachment not addressed by this Amendment remain in full force and effect.

**SIGNATURE PAGE TO FOLLOW**

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IN WITNESS WHEREOF, the Parties have executed this Agreement which shall be effective on the date signed by the State, "Effective Date."

**AT&T CORPORATION ON BEHALF OF  
THE AT&T ENTITY AUTHORIZED TO  
PROVIDE SERVICES HEREUNDER:  
THE OHIO BELL TELEPHONE  
COMPANY D/B/A AT&T OHIO**

**STATE OF OHIO,  
DEPARTMENT OF ADMINISTRATIVE  
SERVICES**



Signature

**Mark Flister**

Printed Name

**Sr. Contract Manager**

Title

**July 17, 2012**

Date

**841659970**

Federal Tax ID



Signature

*Robert Blair / Stuart R. Davis*

Printed Name

*Director / Asst Director & State CID*

Title

*9/21/12*

Effective Date

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